

Jabsco Marine Toilets

2018 Product Range Frequently Asked Questions



This document has been designed to help answer any common questions that may arise when speaking to customers.

Q1. How can I tell the difference between existing compact & regular bowls and new bowls?

A. The existing bowl has two hinge lugs protruding from the back of the bowl. New bowls have a flat section across the back of the bowl. New models also have a Jabsco logo printed on the top of the ceramic.



Existing bowl



New bowl

Q2. Is there a new wooden seat and lid for the compact bowl?

A. No, the compact bowls use the same seat and lid as the current compact models, they are interchangeable.

Q3. What is the difference between the existing wooden regular seat and new wooden seat?

A. The new wooden seat uses different hinges, the new hinges are placed under the seat, the old hinges protrude from the back of the seat. The new seat is the same as the wooden seat used on the Deluxe Flush toilets.



Existing bowl/seat - hinge assembly protrudes from back of the seat.



New bowl/seat - hinge assembly is under the back of the seat.

Q4. Will the new soft close seat/lid fit my old style regular bowl.

A. Unfortunately not, the new soft close seat will only fit the new style regular bowl, it cannot be retrofitted to an old style bowl.

Q5. Can i continue to purchase spare seats and hinges for the old style regular bowls?

A. Yes, we will continue to sell the seats and hinges for the old style bowls. All parts lists have been updated to reflect the changes to the seats and hinge kits.

More information can be found at www.marine.xylem.com

Kind Regards,

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