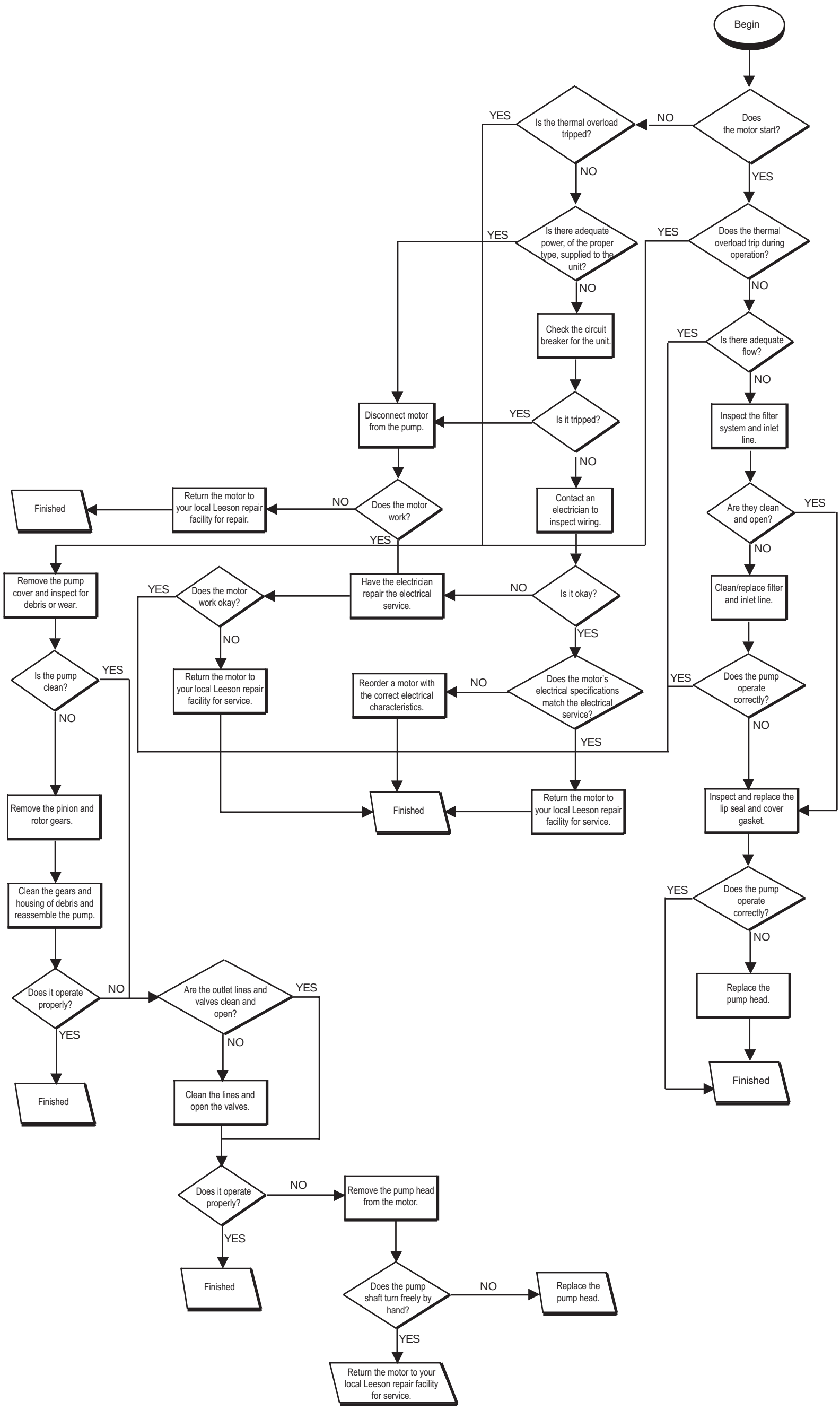HOT OIL TROUBLESHOOTING GUIDE